

# COMMUNITY RESOURCE GUIDE

Charles City County, Chesterfield County, Goochland County, Hanover County, Henrico County, New Kent County, Powhatan County, and City of Richmond

## ADULT PROTECTIVE SERVICES

**Charles City County** ..... (804) 652-1708  
**Chesterfield County\*** ..... (804) 748-1100  
**Goochland County** ..... (804) 556-5880  
**Hanover County\*** ..... (804) 365-4100  
**Henrico County\*** ..... (804) 501-5294  
**New Kent County** ..... (804) 966-1853  
**Powhatan County** ..... (804) 598-5630  
**Richmond City** ..... (804) 646-7405  
**VA Amber Alert (Senior Alert)**..... (804) 674-2026  
*The Virginia Senior Alert (VSA) provides a valuable tool for Virginia law enforcement agencies to help locate missing senior adults while allowing the broadcasters of Virginia an opportunity to contribute to the communities they serve. During a Senior Alert call 804-674-2026 or send email to [DutySafHQ@vsp.virginia.gov](mailto:DutySafHQ@vsp.virginia.gov)*  
**VDSS Adult Protective line** ..... (888) 832-3858

## ADULT DAY CARE

**A Grace Place Adult Care Center**  
..... (804) 261-0205 or visit [www.agprva.org](http://www.agprva.org)  
**Greater Richmond ARC** ..... (804) 358-1874  
**Hanover Adult Center** ..... (804) 746-0743

## CHILD DAY CARE

**Child Care Aware of Virginia**..... (866) 543-7852

## CHILD PROTECTIVE SERVICES

**Chesterfield County\*** ..... (804) 748-1100  
**Charles City County** ..... (804) 652-1708  
**Goochland County** ..... (804) 556-5880  
**Hanover County\*** ..... (804) 365-4100  
**Henrico County\*** ..... (804) 501-5437  
**New Kent County** ..... (804) 966-1853  
**Powhatan County** ..... (804) 598-5630  
**Prevent Child Abuse, Virginia**..... (800) 244-5373  
**Richmond City** ..... (804) 646-0438  
**VA Child Abuse & Neglect Hotline** (800) 552-7096  
**VA Amber Alert** ..... (804) 674-2026  
*To alert the public as quickly as possible to child abduction in hopes of gaining information which will lead to the safe recovery of that child and capture of the abductor by immediately interrupting radio and television stations. During an Amber Alert call 804-674-2026 or send email to [DutySafHQ@vsp.virginia.gov](mailto:DutySafHQ@vsp.virginia.gov)*

## CHILD SUPPORT ENFORCEMENT

**Child Support Enforcement** ..... (800) 468-8894  
**VA Paternity Establishment Program (PEP)**  
... (866) 398-4841 or visit [www.vapaternity.org](http://www.vapaternity.org)

## CLOTHING

**Capital Diaper Bank** ..... (804) 359-8821  
**Dress for Success Central Virginia** (804) 234-3034  
**Eastern Henrico FISH**... (804) 257-7730/222-5564  
*Clients requesting financial assistance must reside in eastern Henrico County (zip codes 23150, 23075 and a portion of 23231 and a portion of 23223) and be able to document extreme financial need. Request for financial assistance is limited to once every 12 months. This also applies for food assistance request.*  
**Prom Bring It (PBI)\*** ..... (804) 250-6409  
*Provide formal attire and etiquette programs for high school youth in the Central Virginia and surrounding areas.*

## CONSUMER COMPLAINTS & PROTECTION

**Annual Credit Report Request Service (Consumer Credit Report)**..... (877) 322-8228  
**Better Business Bureau Serving Central Virginia**  
(804) 648-0016 or visit [www.bbb.org](http://www.bbb.org)  
**Federal Communications Commission (FCC)**  
(888) 225-5322 or visit [www.fcc.gov](http://www.fcc.gov)  
**National Consumers League** ..... (202) 835-3323  
**VA Fair Housing Office\*** ..... (888) 551-3247  
**VA Office of the Attorney General Consumer Protection** ..... (800) 552-9963  
**VA State Corp Commission**..... (800) 552-7945  
**US Dept of Housing & Urban Development (HUD)**  
..... (800) 842-2610

## CRISIS INTERVENTION/PREVENTION

**Behavioral Health Services of Virginia**  
(804) 510-6505 or visit [www.bhsva.net](http://www.bhsva.net)  
**Chesterfield County Dept Mental Health Support Services** ..... (04) 748-6356/748-1227  
**ChildSavers** ..... (804) 644-9590/305-2420  
**Courtney's House (Human Trafficking)**  
(888) 261-3665 or visit [www.courtneyhouse.org](http://www.courtneyhouse.org)  
*Any youth involved in the commercial sex industry boys and girls ages 11yrs - 21yrs*  
**Darkness to Light National Hotline** (866) 367-5444  
**Goochland-Powhatan CSB**  
Goochland..... (804) 556-3716  
Powhatan ..... (804) 598-2697  
**Hanover County CSB** ..... (804) 365-4200  
**Henrico Area Mental Health & Development Services** ..... (804) 727-8500  
*This is a 24-hour crisis hotline; pre screen for hospital admission on a voluntary or involuntary basis. In an Emergency: Henrico Residents call: (804) 727-8484 Charles City/New Kent residents call: (804) 966-2496*  
**Intensive Community Outreach Services (ICOS)\***  
. (804) 521-4330—501 E Franklin St, Richmond  
**National Runaway Safeline** ..... (800) 786-2929  
**Richmond Behavioral Health Authority**  
..... (804) 819-4100/819-4000  
**Trevor Project**..... (866) 488-7386  
*The Trevor Project provide a 24/7 crisis intervention and suicide prevention lifeline for LGBTQ young people (ages 13-24).*  
**Watershed Treatment Program\*** . (800) 260-7129  
*The Watershed operates a Help Line/Crisis Line which provides information and referrals, in addition to motivational and over-the-phone crisis intervention services.*

## DISABILITY SERVICES

**ALS Association (DC/MD/VA)** ..... (866) 348-3257  
**Assistive Technology Loan Fund Authority (Loan)**  
..... (866) 835-5976  
*A low interest loan program that assists Virginians with disabilities in applying for loans to obtain the assistive technology they need. Also provide Telework loans for individuals working from home who need equipment for their home based business.*  
**Brain Injury Association of Virginia** (800) 444-6443  
**ClearCaptions** ..... (804) 292-5677  
*ClearCaptions provides text of phone conversations for people with hearing loss. Certified as a caption telephone provider by the Federal Communications Commission (FCC), ClearCaptions offers communication services on a variety of platforms, including personal computers, mobile devices and home phones.*  
**Commonwealth Autism** ..... (800) 649-8481  
**Cystic Fibrosis Foundation** ..... (888) 233-4682  
**Harris Communications** ..... (800) 825-6758  
*A one-stop source of products for Deaf and Hard of Hearing people, from assistive products like vibrating alarm clocks and loud, amplified telephones to books and DVDs on sign language and improving interpreting skills.*  
**Infant & Toddler Connection of Virginia\***  
..... (800) 234-1448 or visit [www.infantva.org](http://www.infantva.org)  
**March of Dimes Virginia Chapter\*** (800) 522-2291  
**Mid-Atlantic ADA Center\*** ..... (800) 949-4232  
**Multiple Sclerosis Society** ..... (800) 344-4867  
**National Association of Anorexia Nervosa & Associated Disorders (ANAD)\*** (630) 577-1330  
**National Aphasia Association** .... (800) 922-4622  
**National Down Syndrome Congress (Informational Resources)\*** ..... (800) 232-6372  
**National Eating Disorder Assoc\***. (800) 931-2237  
**Shu Fli Amputee Connection** ..... (804) 737-2481  
*Connects amputees with shoes. Shoes are shipped free of charge.*  
**Tourette Syndrome Assoc** ..... (888) 486-8738  
**United Cerebral Palsy** ..... (800) 872-5827  
**VA Autism Resource Center** ..... (877) 667-7771  
**VA Dept for Aging & Rehabilitative Services (Center for Independent Living)** (800) 552-5019  
**Woodrow Wilson Rehab Ctr** (800) 345-9972x7065

## DOMESTIC VIOLENCE

**Courtney's House (Human Trafficking)**  
(888) 261-3665 or visit [www.courtneyhouse.org](http://www.courtneyhouse.org)  
**Mothers Against Drunk Driving (MADD)**  
(877) 623-3435/(800) 533-6233  
*MADD provide support to drunk driving crash victims, and support to bereaved families in Richmond and statewide.*  
**National Domestic Violence Hotline\***  
(800) 799-7233 or visit [www.thehotline.org](http://www.thehotline.org)  
**National Human Trafficking Resource Center\***  
(888) 373-7888—330 C St, S.W, Washington DC  
*Advocates provide assistance to victims in crisis through safety planning, emotional support and/or immediate connections to emergency services through a network of trained service provider and law enforcement partners.*  
**National Organization for Victim Assistance (NOVA)\*** ..... (800) 879-6682/(703) 535-6682  
**Safe Harbor\*** ..... (804) 612-6126  
**VA Criminal Injuries Compensation Fund**  
(800) 552-4007 or visit [www.cicf.state.va.us](http://www.cicf.state.va.us)  
**VA Sexual & Domestic Violence Action Alliance (VSDV)\*** .....  
Family Violence & Sexual Assault .... (800) 838-8238  
LGBTQ Partner & Sexual Assault ..... (866) 356-6998  
Live Chat ..... (804) 793-999  
**YWCA Richmond\*** ..... (804) 612-6126

## EDUCATION

**College/University**  
Centura College Richmond Campus (804) 330-1111  
Hampton Sydney College ..... (434) 223-6000  
J. Sargeant Reynolds College ..... (804) 371-3000  
John Tyler Community College ..... (800) 552-3490  
Longwood University ..... (800) 281-4677  
Randolph Macon College ..... (800) 888-1762  
Richard Bland College ..... (804) 862-6100  
University of Richmond ..... (800) 700-1662  
VA Commonwealth University ..... (804) 828-0100  
VA State University ..... (804) 524-5000  
VA Union University ..... (800) 368-3227  
**Greater Aspirations Scholarship Program\***  
(804) 527-7726 or [www.grasp4va.org](http://www.grasp4va.org)  
**Icebreakers\*** ..... (804) 873-2953  
*Provide private tutoring to permanent residents who want to improve their conversational English. Lessons focus on naturalization and citizenship test preparation.*  
**Making a Difference for You, Inc\*** (804) 447-7945  
**Parent Educational Advocacy Training Center\* (PEATC)** ..... (800) 869-6782/(703) 569-6200  
**Public Schools**  
Advance Career Education (ACE) Center @ Highland Springs ..... (804) 328-7075  
Charles City County ..... (804) 652-4612  
Chesterfield County ..... (804) 748-1405  
Goochland County ..... (804) 556-5630  
Hanover County ..... (804) 365-4500  
Henrico County ..... (804) 652-3600  
New Kent County ..... (804) 966-9650  
Powhatan County ..... (804) 598-5700  
Richmond City ..... (804) 780-7710  
**United Negro College Fund, Inc (UNCF) - Richmond Area Office** ..... (804) 359-1581  
**US Dept of Education** ..... (800) 443-3243  
**VA Adult Learning Resource Ctr\*** (800) 237-0178  
**VA College Savings Plan** ..... (888) 567-0540  
*Provides a variety of tax-advantaged savings plans to help families save for college tuition.*  
**VA Commonwealth University (Road Scholar Program)** ..... (800) 454-5768  
*A world-wide network of educational opportunities for learners who are at least 55 years old.*  
**VA Community College System** (804) 819-4903  
**VA GED Helpline** ..... (877) 376-9433  
**VA Hispanic Chamber of Commerce Foundation (Passport to Education)\***  
(804) 378-4099 or [www.vahcc.com](http://www.vahcc.com)  
*Assist Latino students and families navigate and understand the many aspects of the school system and the resources available to them, while marketing higher education as a viable and important next step*

## EMPLOYMENT SERVICES

- Alliant Global Strategies** ..... (800) 450-3576
- Capital Area Workforce Development Board**  
Chesterfield County ..... (804) 652-3490  
Eastern Henrico ..... (804) 952-6116  
Richmond City ..... (804) 652-3240
- Experience Works, Inc** ..... (866) 397-9757  
*Experience Works helps low-income seniors (55+), with multiple barriers to employment, get the training they need to find good jobs in their local communities*
- Goodwill of Central & Coastal VA** (804) 745-6300
- Job Accommodation Network\***. (800) 526-7234
- Job Corps\*** ..... (800) 733-5627
- Rehabilitation & Vocational Placement, Inc. (Supported Employment)** ..... (800) 636-0415
- VA Dept for the Blind & Vision Impaired**  
(800) 622-2155—397 Azalea Ave, Richmond
- VA Employment Commission** ..... (866) 832-2363
- VA Hispanic Chamber of Commerce Foundation (Employment Assistance)\***  
(804) 378-4099 or [www.vahcc.com](http://www.vahcc.com)  
*VAHCCF maintains a bi-lingual job placement database that is available in English and Spanish and is provided at no charge to the community (both to the job placement organizations and to the job seekers).*

## EX-OFFENDER/ REENTRY PROGRAMS

- Bridge Ministry** ..... (434) 969-2991  
*Provides housing for men with life-controlling issues. Men who are accepted into The Bridge Ministry's 12 to 18 month program must not have been convicted of any sexual or violent crimes.*
- Drive-to-Work** ..... (877) 358-6727
- Johnny Apple Seed Association** (571) 306-3066
- Nolef Turns** ..... (804) 918-6470  
*Committed to helping ex-offenders with job search & training, education, housing, restoration of rights, parenting, healthcare, entrepreneurial encouragement, and other areas in order to empower those with challenged backgrounds.*
- OAR of Richmond** ..... (804) 643-2746
- Piedmont House** ..... (434) 971-3835
- VA Dept of Corrections**  
Probation & Parole #9 ..... (434) 295-7194  
Probation & Parole #27 ..... (804) 796-4225  
Probation & Parole #41 ..... (804) 752-5507

## FINANCIAL ASSISTANCE

- Assurance Wireless** ..... (888) 898-4888
- Capital Area Partnership Uplifting People (CAPUP)** ..... (804) 788-0050x119  
*CAPUP will take calls for EnergyShare (City of Richmond Only) on Mondays and Tuesdays from 9AM until 11AM. MetroCare energy and water payment assistance for families and individuals in the DPU service (Chesterfield, Henrico, and Richmond) area who can't afford to heat their homes.*
- Chesterfield/Colonial Heights Alliance for Social Ministry (CCHASM)\***. (804) 796-2749/796-1002  
*CCHASM provides assistance for residents of Chesterfield.*
- Church Hill Wellness Center** ..... (804) 780-0053  
*Church Hill Christian Wellness Center will take calls for utility assistance (electric, water, and gas) for Zip Code 23223 only (Richmond or Henrico).*
- Citizens Energy Oil Program** ..... (877) 563-4645
- Columbia Gas of Virginia** ..... (800) 543-8911
- Comcast Internet Essentials\*** ..... (855) 846-8376
- HEARTH of Henrico** ..... (804) 501-5294  
*Providing temporary, immediate & emergency relief to Henrico families when all other sources of assistance have been exhausted.*
- Safelink Wireless** ..... (800) 977-3768
- Salvation Army of Central Virginia (Richmond) - Energy Share** ..... (804) 225-7470  
*Must live in Richmond and be in danger of losing the primary source of fuel and have a disconnect or cut-off notice unless the billed applicant is 60 years or older.*
- Salvation Army of the Tri-Cities (Petersburg)**  
(804) 732-8449x201—1228 South West St  
*Assist residents of Chesterfield*
- Telamon Corp (Housing Loan) ...** (434) 421-6491
- VA Housing Development Authority (VHDA) - Home Mortgage Loan** ..... (877) 843-2123  
*Virginia Housing Development Authority (VHDA) provides mortgages, primarily for first-time homebuyers and also to developers building, renovating or refinancing affordable rental housing.*
- Verizon Lifeline Services\*** ..... (800) 837-4699
- Working for Jesus, Inc** ..... (434) 660-0707  
*Provides assistance with prescriptions, food, utility (Electric), wood and rent for residents of Buckingham, Charlotte, and Prince Edward.*

## FINANCIAL COUNSELING

- Consumer Education Services, Inc (CESI)**  
(877) 829-0851 or [www.cesisolutions.org](http://www.cesisolutions.org)  
*Consumer Education Services, Inc. (CESI) is a non-profit service provider of comprehensive personal financial education and solutions.*
- Commonwealth Catholic Charities (Housing and Financial Counseling)** ..... (804) 285-5986  
*Housing and Financial Counseling services offer one-on-one counseling in the areas of rental, home purchase, credit management, debt reduction and foreclosure avoidance.*
- Clearpoint Credit Counseling Solutions (Debt Management)** ..... (877) 877-1995
- Goodwill of Central & Coastal VA** (804) 745-6300  
*An alternative to payday lending with financial education and coaching to help break the cycle that traps borrowers in debt.*
- Housing Opportunities Made Equal of Virginia (HOME)\*** ..... (804) 354-0641  
*Money Management and Credit Recovery Classes offered the first Thursday of the month, 6PM-8PM.*
- InCharge Debt Solutions\*** ..... (800) 565-8953  
*InCharge Debt Solutions provides relief to financially distressed individuals and families through credit counseling, budget counseling, education programs and materials.*
- Money Management Intl** ..... (866) 889-9347  
*MMI provides free credit counseling to every client in need of financial guidance.*
- National Foundation for Credit Counseling (NFCC)\*** ..... (800) 388-2227/(800) 682-9832  
*Provides free and low-cost help from a trained, certified counselors to assist individuals with money management, solutions to current financial problems, and developing personalized plans to help prevent future credit difficulties.*
- Neighborhood Housing Services of Richmond, Inc (Credit Counseling)** ..... (804) 329-2500  
*Financial literacy workshop series for those who are interested in building their financial literacy skills, reducing debt or curing credit issues.*
- Salvation Army of the Tri-Cities (Petersburg)**  
(804) 732-8449x201—1228 South West St  
*Assist residents of Chesterfield*

## FOOD

- Central Virginia Food Bank, FeedMore (Hunger Help Line)\*** ..... (804) 521-2500  
*Hunger Hotline is our Food Referral program for people in search of food. Staffed by volunteers each weekday, the Hunger Hotline connects callers with resources for food appropriate to their need*
- Chesterfield/Colonial Heights Alliance for Social Ministry (CCHASM)\***. (804) 796-2749/796-1002  
*CCHASM provides assistance with food through our 25 Alliance Food Pantries located throughout Chesterfield.*
- Commonwealth Catholic Charities**  
(804) 285-5986—1601 Rolling Hills Dr, Richmond  
*Food Pantry operates Tuesday - Thursday 9AM-12Noon. No appointment is necessary but clients are advised to call to be sure that food is available. Recipients may receive food once within a 30-day period, not to exceed 3 times within 12 months.*
- Eastern Henrico FISH ...** (804) 257-7730/222-5564  
*Clients requesting financial assistance must reside in eastern Henrico County (zip codes 23150, 23075 and a portion of 23231 and a portion of 23223) and be able to document extreme financial need.*
- Victory Christian Church** ..... (804) 556-5700  
*Harvest Food Pantry of Victory Christian Church provides nutritious food to those in Goochland and surrounding areas.*
- VA Dept of Health (WIC)\*** ..... (888) 942-3663  
*Women, Infants and Children Program is a supplemental food program for women who are pregnant, postpartum or breast feeding; infants up to 2 yrs of age; and children up to 5 yrs of age.*
- Charles City County ..... (804) 829-2490  
Chesterfield County ..... (804) 748-1691  
Goochland County ..... (804) 365-4335  
Hanover County ..... (804) 365-4313  
Henrico County .... (804) 652-3180/(804) 501-16110  
New Kent County ..... (804) 966-9640  
Powhatan County ..... (804) 598-5680  
Richmond City ..... (804) 482-5500
- VA Dept of Social Services (Food Stamps/SNAP)** ..... (866) 281-2448/(800) 552-3431  
Charles City County ..... (804) 652-1708  
Chesterfield County ..... (804) 748-1100  
Goochland County ..... (804) 556-5880  
Hanover County ..... (804) 365-4100/(800) 770-0837  
Henrico County ..... (804) 501-4001  
New Kent County ..... (804) 966-1853  
Powhatan County ..... (804) 598-5630  
Richmond City ..... (804) 646-4110

## HEALTHCARE

- Alzheimer's Disease Education & Referral Center (ADEAR)\*** ..... (800) 438-4380  
*Alzheimer's Disease Education and Referral (ADEAR) Center provides information about Alzheimer's disease and related disorders to health professionals, patients and their families, and the public.*
- American Cancer Society\*** ..... (800) 227-2345
- American Liver Foundation** ..... (800) 465-4837
- Arthritis Foundation Virginia** (800) 365-3811x4650
- Central VA Care Connection for Children (Special Health Care)** ..... (804) 866-5965
- Central VA Health Services\*** ..... (434) 949-7211
- Public Health**  
Charles City County ..... (804) 829-2490  
Chesterfield County ..... (804) 748-1748  
Goochland County ..... (804) 556-5343  
Hanover County ..... (804) 365-4313  
Henrico County ..... (804) 652-3190/(804) 501-4651  
New Kent County ..... (804) 966-9640  
Powhatan County ..... (804) 598-5680  
Richmond City ..... (804) 205-3500
- Enroll Virginia (Health Insurance Counseling)\***  
..... (888) 392-5132 or visit [www.enrollva.org](http://www.enrollva.org)
- EyeCare America** ..... (877) 887-6327
- Faces of Hope of Virginia** ..... (804) 592-4751
- Leukemia & Lymphoma Society\*** (800) 955-4572
- Lupus Foundation of Virginia** ..... (888) 262-9632
- National Resource Center on ADHD at CHADD\* (Information Services)** ..... (800) 233-4050
- Poison Control\*** ..... (800) 222-1222
- Project Inform (HIV Treatment Infoline)**  
Spanish ..... (800) 448-0440  
Information Line ..... (800) 822-7422
- Solve ME/CFS Initiative** ..... (704) 364-0016
- St. Joseph's Villa (Autism)** ..... (804) 553-3241  
*The Sarah Dooley Center for Autism prepares students with autism for the fullest possible life as adults. In addition to its academic program, the Center's emphasis is on teaching students vocational and life skills so that, as adults, they can have the greatest degree of self-sufficiency and self-esteem possible.*
- United Network for Organ Sharing** (888) 894-6361
- VA Breast Cancer Foundation** .... (800) 345-8223
- VA League for Planned Parenthood\***  
(800) 230-7526—201 N Hamilton St, Richmond
- VCU Health System (Community Health Education Center)** ..... (804) 828-2432
- VCU HIV Services** ..... (804) 828-0957

## HOUSING SERVICES

- Amramp** ..... (800) 649-5215  
*Amramp sells, rents and installs wheelchair lifts; stairlifts and modular wheelchair ramps that usually DO NOT require permits, contractors or property tax assessments! These assistive products can be installed in days. The products can be easily dismantled with no damage to the home or property, and moved to another location.*
- Commonwealth Catholic Charities Homeless Point of Entry\*** ..... (804) 648-4177
- Housing Opportunities Made Equal of Virginia (HOME) - Foreclosure Prevention Services**  
(804) 354-0641 or visit [www.homeofva.org](http://www.homeofva.org)
- Homeownership Preservation Foundation (Foreclosure Prevention)** ..... (888) 995-4673  
*HPF provides a comprehensive financial education and confidential foreclosure prevention counseling.*
- St. Joseph's Villa** ..... (804) 553-3259  
*Flagler Housing & Homeless Services provides rapid re-housing assistance to homeless families of all compositions. Rapid re-housing helps homeless families and individuals obtain permanent rental housing as quickly as possible with integrated support services based on need.*
- Telamon Corp (Housing Loan)** .... (434) 421-6491  
*Applicants must be a first time home buyers and meet income guidelines as defined by HUD.*
- USDA Rural Development** ..... (804) 287-1564  
*Provides affordable apartments in various rural locations throughout Virginia.*
- US Dept of Housing & Urban Development (HUD)**  
(800) 842-2610 or visit [www.hud.gov](http://www.hud.gov)  
*People with low incomes who need a housing referral.*
- VA Fair Housing Office\*** ..... (888) 551-3247
- VA Housing Development Authority (VHDA) - Home Mortgage Loan** ..... (877) 843-2123  
*Virginia Housing Development Authority (VHDA) provides mortgages, primarily for first-time homebuyers and also to developers building, renovating or refinancing affordable rental housing.*
- VA Housing Development Authority (VHDA) - Housing Search\*** ..... (877) 428-8844

## LAW ENFORCEMENT

### County Sheriff's Office

Chesterfield County ..... (804) 748-1261  
Henrico County ..... (804) 501-5860  
New Kent County ..... (804) 966-9500  
Powhatan County ..... (804) 598-5652  
Richmond City ..... (804) 646-5100

### Police Department

Chesterfield County ..... (804) 748-1251  
Henrico County ..... (804) 501-4800/501-5000  
Richmond City ..... (804) 646-0930  
Town of Ashland ..... (804) 798-1227

Virginia State Police ..... (800) 552-0962

## LEGAL SERVICES

### Commonwealth Catholic Charities

(Guardianship-Private) ..... (804) 285-5900

### Equal Employment Opportunity Commission (EEOC) - Investigations of Employment

Discrimination\* ..... (800) 669-4000

Lambda Legal ..... (866) 542-8336

Legal Aid Justice Center\* ..... (804) 643-1086

### Secretary of the Commonwealth (Restoration of Rights)..... (855) 575-9177

### US Dept of Labor Wage and Hour Division

Richmond District Office\* ..... (866) 487-9243

### US Equal Employment Opportunity Commission (Employment Discrimination Services) .....

..... (800) 669-4000—200 Grandy St, Ste 739, Norfolk

### VA Dept. of Labor & Industry (Labor Issues)\*

Brunswick County ..... (804) 371-3104  
Halifax County ..... (434) 385-0806  
Mecklenburg County ..... (804) 371-3104

### VA Dept of the Treasury (Unclaimed Property)

(800) 468-1088—101 North 14th St, Richmond

### VA Hispanic Chamber of Commerce

Foundation (Legal Assistance)\* (804) 378-4099  
The Virginia Hispanic Chamber of Commerce Foundation offers two legal clinics: one on civil law and the other on immigration law.

VA Legal Aid Society, Inc ..... (866) 534-5243

VA Poverty Law ..... (844) 802-5910  
A toll-free helpline offering legal assistance and advice to Virginians aged 60 or over and for those calling on their behalf.

## MEDICATION/MEDICAL SUPPLIES

Chesterfield/Colonial Heights Alliance for Social Ministry (CCHASM)\*. (804) 796-2749/796-1002  
CCHASM provides assistance for residents of Chesterfield, Colonial Heights, Dinwiddie, Hopewell, and Prince George.

AstraZebeca Pharmaceuticals\*. (800) 236-6363

### Augmentative Communication Consultants

(Moon Township) ..... (800) 982-2248

CareConnect USA ..... (800) 291-1206

Eli Lilly and Company ..... (800) 545-5979

### Genentech Access to Care Foundation

(Prescription Assistance) ..... (866) 422-2377

GlaxoSmithKline-Bridges to Access (Prescription Assistance)\* ..... (866) 728-4368

Halifax County Cancer Assoc. .. (434) 476-2714  
Will loan Hospital Equipment (beds, walkers, wheelchairs, commodes, etc.) and Cancer Related Supplies, Turbans, Wigs, Bras and Prostheses.

Key Health Care Discount Prog.. (888) 320-5397

Mobility Supercenter ..... (866) 202-8607

National Organization for Rare Disorders (Patient Assistance)\* ..... (800) 999-6673  
Provides a unique federation of voluntary health organizations dedicated to helping people with rare "orphan" diseases and assisting the organizations that serve them.

New Eyes for the Needy ..... (973) 376-4903

Novartis Patient Assistance Prog (800) 277-2254

Partnership for Prescription Assistance, Virginia ..... (888) 477-2669 or [www.pparx.org](http://www.pparx.org)

Patient Advocate Foundation\* ... (800) 532-5274

Pfizer RxPathways ..... (866) 470-1748

Rx Outreach\* ..... (888) 796-1234

VA Dept. for the Deaf & Hard of Hearing (Tech Assistance Program) ..... (800) 552-7917  
Provides a Technology Assistance Program (TAP) dedicated to making technology available to qualified applicants who are deaf, hard of hearing, or speech impaired.

VA Drug Card\* ..... (866) 413-9778

Zenni Optical ..... (800) 211-2105

## MENTAL HEALTH & SUBSTANCE ABUSE

CareConnect USA (Rehab Helpline for Drugs & Alcohol)\* ..... (877) 467-4825

Central State Hospital ..... (804) 524-7000  
The services provided range from short term, quick re-entry to the community, to long term intensive treatment for the most seriously mentally ill. Central State Hospital houses the only Maximum Security Forensic program in the Commonwealth.

Chesterfield County Dept Mental Health Support Services ..... (04) 748-6356/748-1227

Compassionate Friends National Office (Bereavement Support Group) (877) 969-0010  
Assist families toward the positive resolution of grief following the death of a child of any age and to provide information to help others be supportive.

Families Anonymous ..... (800) 736-9805

Gamblers Anonymous ..... (855) 222-5542

### Goochland-Powhatan CSB

Goochland ..... (804) 556-3716  
Powhatan ..... (804) 598-2697

Hanover County CSB ..... (804) 365-4200

Henrico Area Mental Health & Development Services ..... (804) 727-8500

Mental Health America of VA ..... (866) 400-6428

John Volken Academy (Drug & Alcohol Addiction Rehabilitation) ..... (855) 592-3001  
The John Volken Academy is a long-term residential addiction recovery program for men ages 18-32 (women are accepted only at our Canadian facility).

Mental Health America of Virginia (866) 400-6428

Mothers Against Drunk Driving (MADD) - VA State ..... (877) 623-3435

MADD provide support to drunk driving crash victims, and support to bereaved families in Richmond and statewide. Support includes emotional support, help through the criminal justice system and information on resources for financial support. MADD is unable to provide financial support to individuals.

Richmond Behavioral Health Authority ..... (804) 819-4100/819-4000

Richmond Peace Education Ctr. (804) 232-1002

National Alliance on Mental Illness of Virginia (Helpline) ..... (888) 486-8264

National Council on Problem Gambling ..... (800) 522-4700 or [www.ncpgambling.org](http://www.ncpgambling.org)

Sought Out (Pastoral Counseling) (757) 773-4357  
Substance Abuse & Mental Health Services Administration\* ..... (877) 662-4357

VA Dept. of Health (Opioid Addiction) (804) 864-7001—109 Governor St., Richmond

VA Institute of Pastoral Care ..... (804) 282-8332  
Staffed by ministers who have degrees in theology and mental health.

Women for Sobriety ..... (215) 536-8026

## MILITARY SUPPORT

Defense Centers of Excellence .. (866) 966-1020

Iraq and Afghanistan Veterans of America (IAVA) ..... (855) 917-2743  
Rapid Response Referral Program is a one-on-one case management and referral service program. RRRP provide veterans and family members free and confidential support and connections to quality resources and benefits.

Marine for Life Network ..... (866) 645-8762

Military OneSource\* ..... (800) 273-8255  
Provide comprehensive information on every aspect of military life at no cost to active duty, Guard and reserve service members, and their families. Information includes, but is not limited to, deployment, reunion, relationship, grief, spouse employment and education, parenting and child care, and much more.

Quaker House (GI Rights Hotline) (877) 477-4487  
Quaker House will educate service members, their families, and the public about military issues; and advocates for a more peaceful world.

VA Dept of Veteran Services (Region 4—Central) ..... (877) 285-1299x4

VA National Guard Family Assistance Center (Blackstone) ..... (800) 542-4028

Provide assistance and support to any and all military members and their families during times of need regardless of deployment status or branch affiliation.

US Dept. of Veterans Affairs (National Call Center for Homeless Veterans Hotline) ..... (800) 827-1000/(877) 424-3838

## PARENTING

Commonwealth Parenting Ctr\* .. (804) 545-1928

Greater Richmond Stop Child Abuse Now (SCAN)\* ..... (804) 257-7226

National Fatherhood Initiative .... (800) 790-3237

Parent Educational Advocacy Training Center\* (Springfield) ..... (800) 869-6782/(703) 569-6200  
Center provides training, information and resources to parents and professionals who have, or who serve, children with and without disabilities from birth to age 26.

Parents Anonymous\* ..... (855) 427-2736  
Provides emotional support and resources to parents and caregivers.

Relationship Foundation of VA ..... (804) 288-3431

## PREGNANCY

Children's Home Society of VA\* .. (800) 247-2888

Provides pregnancy and birth parent counseling, interim infant care and adoption and post-adoption services to the residents of Virginia. Counseling is free and confidential. A variety of adoption options are available including parental placements, open adoption of all types, and traditional placements. The Partnership for Adoptions program finds permanent, adoptive homes for older children in the foster care system.

Commonwealth Catholic Charities (Pregnancy Counseling)\* ..... (866) 259-5708

La Leche League International ... (800) 525-3243

LDS Family Services ..... (800) 537-2229

LDS Family Services assists individuals involved in a crisis pregnancy. Available help includes licensed counseling, educational and medical assistance, adoptive placement of the child if desired, and understanding from caring professionals. Service provided to any birth mother regardless of age, circumstance, race, or religion. Serves entire Commonwealth of Virginia with 10 service centers.

National Abortion Federation\* .... (800) 772-9100

Pregnancy Resource Center of Metro Richmond ..... (800) 712-4357 or [www.prcrichmond.org](http://www.prcrichmond.org)

## Public Health

Charles City County ..... (804) 829-2490

Chesterfield County ..... (804) 748-1748

Goochland County ..... (804) 556-5343

Hanover County ..... (804) 365-4313

Henrico County ..... (804) 652-3190/(804) 501-4651

New Kent County ..... (804) 966-9640

Powhatan County ..... (804) 598-5680

Richmond City ..... (804) 205-3500

Richmond Medical Center for Women\* ... (804) 359-5066—118 North Blvd, Richmond

VA League for Planned Parenthood\* (800) 230-7526—201 N Hamilton St, Richmond

VA Society for Human Life ..... (804) 560-8745

## REFUGEE & IMMIGRATION

Arlington Diocese Refugee Svcs\* (703) 841-3871

Ayuda (Immigrant Services)\* ..... (202) 387-4848

Commonwealth Catholic Charities (Refugee Resettlement)\* ..... (540) 344-7561

VA Dept. of Social Services (Office of Newcomer Services)\* ..... (800) 552-3431

US Citizenship & Immigration Svc\* (800) 375-5283

## SENIOR SERVICES

DPC Assisted Living ..... (804) 222-5557  
DPC Assisted Living provide supervision and one-on-one care to ambulatory adults 50 years and older. Serving Henrico and Richmond.

Experience Works, Inc ..... (866) 397-9757  
Experience Works helps low-income seniors (55+), with multiple barriers to employment, get the training they need to find good jobs in their local communities

National Association of States United for Aging and Disabilities (NASUAD) ..... (202) 898-2578

National Institute on Aging Information Center\* ..... (800) 222-2225 or [www.nia.nih.gov/](http://www.nia.nih.gov/)

SeniorNavigator ..... (866) 393-0957

Senior Connections AAA ..... (800) 989-2296

TRIAD ..... (804) 786-1088

VA Commonwealth University (Road Scholar Program) ..... (800) 454-5768

A world-wide network of educational opportunities for learners who are at least 55 years old.

VA Poverty Law ..... (844) 802-5910  
A toll-free helpline offering legal assistance and advice to Virginians aged 60 or over and for those calling on their behalf.

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Dial 2-1-1 or search our community resources online at: [www.211VIRGINIA.org](http://www.211VIRGINIA.org).

Service providers add or update your program information here

## SOCIAL SECURITY

**Social Security Administration**.... (800) 772-1213

## SOCIAL SERVICES

**Charles City County** ..... (804) 652-1708  
**Chesterfield County\*** ..... (804) 748-1100  
**Goochland County** ..... (804) 556-5880  
**Hanover County\*** ..... (804) 365-4100  
**Henrico County\*** ..... (804) 501-4001  
**New Kent County** ..... (804) 966-1853  
**Powhatan County** ..... (804) 598-5630  
**Richmond City** ..... (804) 646-7000/311

## TRANSPORTATION

**Senior Connections AAA** ..... (800) 989-2286

*This program provides group or individual transportation for congregational meals at Friendship Cafe, and transportation to medical appointments for individuals who meet eligibility requirements.*

**VA Dept of Transportation (511)**. (800) 367-7623

**Vehicles for Change** ..... (855) 820-7990

*Vehicles For Change helps individuals who want to work by providing affordable cars and a chance for an improved life. Cars are awarded to recipients in Maryland, Virginia and Washington DC. FOR N. VA INQUIRIES, Call 410.242.9674. FOR ALL OTHER COUNTIES, CONTACT MELISSA AT 804-615-9537. Vehicles For Change provides car donation services in Maryland, Virginia, and Delaware.*

## VETERANS

**Alliant Global Strategies** ..... (800) 450-3576

*AGS offers training and employment assistance to veterans who are unemployed or seeking employment including employment services to help find a job, referral for unemployment benefits while seeking employment, and apprenticeship and on-the-job training programs that pays during preparation for a sustainable career.*

**American Legion Dept of Virginia** (804) 353-6606

**AMVETS (Legal Advice)** ..... (540) 597-1703

**Blinded Veterans Association\*** ... (800) 669-7079

**Hire Heroes USA** ..... (866) 915-4376

**Hunter Holmes McGuire Veterans Affairs**

**Medical Center** (800) 784-8381 / (804) 675-5000  
*Offers primary, secondary, and tertiary diagnostic and therapeutic health services in medicine, surgery, neurology, rehabilitation medicine, intermediate care, acute and sustaining spinal cord injury, skilled nursing home care, and palliative care.*

**Quaker House (GI Rights Hotline)** (877) 477-4487

*Quaker House will educate service members, their families, and the public about military issues; and advocates for a more peaceful world.*

**Richmond Veteran Center** ..... (877) 927-8387

*Readjustment counseling is wide range of services provided to combat veterans in the effort to make a satisfying transition from military to civilian life.*

**VA Dept. of Veteran Services (Veteran & Family Support)** ..... (877) 285-1299x4

**VA Housing Development Authority (VHDA) -**

**Home Modification Grant Prog** (877) 843-2123

## VOLUNTEER/DONATIONS PROGRAMS

**American Heart Association (Car Donations)**

..... (800) 242-2271 / (804) 747-8334

**American Red Cross of Capital VA**

. (804) 343-2098—420 East Cary St, Richmond

**FeedMore** ..... (804) 673-5035 / (804) 934-1942

**HandsOn Greater Richmond** ..... (804) 330-7027

**Lions of Virginia Foundation** ..... (540) 345-8823

**Locks of Love** ..... (888) 869-1588

**Jewish Family Services (JFS)** (804) 282-5644x244

*Volunteers are needed to help with administrative tasks around the office like maintaining and updating databases, managing files, helping to coordinate client social events, and much more.*

**Operation Smile** ..... (888) 677-6453

**project:HOMES** ..... (804) 233-2827

**Salvation Army of Central VA** ..... (804) 225-7470

**Senior Connections** ..... (804) 343-3000

**VA Dept. of Transportation (Adopt-A-Highway)**

..... (800) 367-7623 / (800) 774-3382

## YOUTH SERVICES

**Boys and Girls Club** ..... (804) 222-3122

*Serving youth ages 6 to 19 in Chesterfield, Hanover, Henrico, and Richmond.*

**Boy Scouts of America, Heart of Virginia Council**

..... (804) 355-4306

**Covenant House Washington, DC\*** (800) 786-2929

*Provides a Teen Hotline for free and confidential advice to teens or someone worried about a teen regarding any topic.*

**Dominion Youth Services** ..... (804) 426-6647

**Girl Scouts of the Commonwealth of Virginia**

**(Richmond)** ..... (800) 472-6884

**Job Corps\*** ..... (800) 733-5627

*Job Corps offers hands-on training in more than 100 career technical areas for youth 16-24.*

**Kristin Brooks Hope Center (Youth Hotline)** .....

..... (877) 968-8454

*Provides toll-free hotline that connects youth callers to the closest youth crisis intervention program throughout the United States*

**Side by Side (ROSMY)** ..... (888) 644-4390

*Support line for sexual minority youth (ages 11 to 20) to turn when they need to talk.*

**Somebody's to Somebodies Mentoring Services**

. (804) 836-7212—206 East Clay St, Richmond

*S2S provides mentoring to youth and adolescents 5*

*-18 years of age in a variety of different settings*

*living in the Richmond area.*

**Teen Line** ..... (310) 855-4673

**VA Board for People with Disabilities** .....

..... (804) 786-3441 or visit [www.vaboard.org](http://www.vaboard.org)

**Virginia Cooperative Extension (4-H)**

Charles City County ..... (804) 652-4743

Chesterfield County ..... (804) 751-4401

Goochland County ..... (804) 556-5841

Hanover County ..... (804) 752-4310

Henrico County ..... (804) 501-5160

New Kent County ..... (804) 966-9645

Powhatan County ..... (804) 598-5640

Richmond County ..... (804) 786-4150

\* Multi-lingual capabilities

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