

To Apply for Medicaid Coverage by Phone:

1. Call Cover Virginia – 1-855-242-8282; after initial intro, press 2, then 8, then 0
2. If you need help applying, you must verbally authorize someone to speak on your behalf or apply with you
3. The application is done per household, but if you are applying for yourself and are not considered a dependent of anyone else, you are considered the entire household
4. You will need the following information:
 - a. Social Security Number
 - b. Physical Address
 - c. Mailing Address (if different)
 - d. Whether you are receiving other assistance (SNAP/TANF/General Relief, etc.)
 - e. Income information
 - i. Cash on your person
 - ii. Employment information
 - iii. Bank accounts
 1. Checking or Savings and dollar amount in each
 2. Bank name, account number, bank contact information, month and year opened
 - a. If this information is not known at time of application, it may need to be provided later
 - iv. Social Security Disability (SSDI) or Supplemental Security Income (SSI)
 1. Do not need the letter to apply, but must know amount
 2. Will possibly need to mail the letter in after application is complete if DMAS asks for it
 - v. Any other assets (property, car, tools, IRA, 401-K, stocks, bonds, life insurance)
 1. Assets must equate to **less than \$2000** of cash value
 2. Life insurance: term-life does not count against you, whole-life does
 - a. For whole-life policy, must know cash value
 - b. It is helpful to know policy number, cash, value, company name
 - i. If this information is not known at time of application, it may need to be provided later
 - f. You are allowed to own your house that you live in and also one car that you drive
 - i. For car, should know cash value, if any payments are left on financing, year, make and model of car, and date purchased
 - ii. If this information is not known at time of application, it may need to be provided later

- g. They will ask if you want to hear information regarding Plan First, which only provides family planning services/birth control if you do NOT qualify for MCD. You can opt in or out.
 - h. They will ask if you want to share your information with Commonwealth agencies in order to automatically renew your MCD coverage. You can opt in for up to 5 years, and you can change this at any time.
 - i. **This is a good idea!** It means you can have your Medicaid automatically renewed annually for up to 5 years. If you opt out, you have to reapply every year
 - i. You can authorize a third-party representative to access your account and check on the status of your application
 - i. If you feel comfortable authorizing me, you can add me:

Ansley Clarke, Social Worker
VCU Medical Center
1200 E. Broad St, West Hospital, 10th Floor
Richmond, VA 23298
ansley.clarke@vcuhealth.org
804-828-8676
 - ii. This does not allow me to make changes to the application or the coverage, only allows me to check the status
5. After the application is complete, they will ask if you want to share your information with other Commonwealth agencies with or without your social security number
6. They will also ask whether you want information on registering to vote; you can opt in or out

To Apply for Medicaid Coverage ONLINE:

www.commonhelp.virginia.gov

You need the same information above

You can also visit your local Department of Social Services.